

Verint Cloud Workforce Optimization

Does your organization want the benefits of workforce optimization, without the capital expenditure and IT resources associated with traditional software deployments?

With **Verint® Cloud Workforce Optimization™**, you can take advantage of the latest technology without the IT resources, up-front costs, and detailed planning associated with traditional, premises-based software deployments.

Available through a monthly subscription, our multitenant solutions can communicate seamlessly with your onsite PBX/ACD, so you can retain control of these existing resources while realizing the benefits of workforce optimization. Our experts provide 24 x 7 x 365 management of the necessary infrastructure in a secure data center, enabling your team to focus on other activities that can help drive your business.



Verint's cloud-based solutions can help your organization realize the benefits of our workforce optimization solutions, without the expense or IT resources associated with traditional, premises-based deployments.



Key Benefits

- Provides the benefits of Verint's proven solutions for workforce optimization, without the cost, planning, or resources required by traditional, premises-based deployments.
- Enables you to scale your usage easily, depending on the needs of your business.
- Provides a multitenant solution that is resilient, scalable, and secure.

Why Choose Verint Cloud-Based Workforce Optimization?

Verint Cloud Workforce Optimization offers a number of advantages over traditional deployments, including:

- **Potential Cost Savings** — There's no need to purchase software licenses or hardware. This provides incremental budgeting ease and can save you significant money in the long run.
- **Better Version Control** — Since back-end infrastructure is updated automatically, you can move to the most current versions of the solution—without performing any on-site, complex, or potentially disruptive installations.
- **Enhanced Security and Reliability** — Verint manages and maintains your infrastructure in secure data centers 24/7. Redundant data centers help ensure reliability in the event of disaster recovery.
- **Affordable Subscriptions** — We deliver our cloud-based solutions based on an all-inclusive, predictable monthly subscription fee.
- **Fewer Technology Hassles** — Because the workforce optimization solution runs on our infrastructure, not yours, if a problem arises, our professionals will address it.

- **Fast Implementation** — The back-end infrastructure is already in place, so after some initial set-up and training, all you have to do is log in with a web browser.
- **Scalable Licenses** — Instead of paying for unused licenses, you can just pay for what you need, when you need it. You can easily scale up or down to accommodate seasonality or other fluctuations.

Cloud Workforce Optimization — Part of the Verint Customer Engagement Optimization Portfolio

Verint Cloud Workforce Optimization is part of a patent-protected portfolio of customer engagement optimization solutions that help organizations enrich customer interactions, improve business processes, and optimize their workforces to enhance loyalty, increase revenue, mitigate risk, and manage operational costs.

Benefit from World-Class Consultants


Verint offers a range of Professional Services to help you get the most from your investment, including Business Advisory Services, Implementation and Enablement Services, and Application Managed Services. Regardless of the services you select, you can be confident that our experienced teams offer practical knowledge and are committed to your success.

Verint. Powering Actionable Intelligence®

Verint® is a global leader in Actionable Intelligence® solutions with a focus on customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in 180 countries — including over 80 percent of the Fortune 100 — count on Verint solutions to make more informed, effective, and timely decisions.


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